

AREA SCORECARD FQ2 2016-17

1 Background

- 1.1 This paper presents the Area Scorecard, with performance for financial quarter 2 2016-17 (July - September 2016). Where commentary has been entered in Pyramid, it is included here.
- 1.2 The Health & Social Care Partnership is no longer reporting the adult care in-year data for the balance of care (care in the community versus care in a residential setting). This will therefore be removed from the Area scorecard following this reporting period.

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard.

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Environment	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
Car Parking income to date - OL&I	£ 290,269	£ 345,794 G	£ 509,944
Dog fouling - number of complaints LORN		3 ↑	75
Dog fouling - number of complaints MULL		1 ↑	
Dog fouling - number of fines issued LORN		0 →	4
Dog fouling - number of fines issued MULL		0 →	
LEAMS - OL&I Lorn	73	79 G ↓	78
LEAMS - OL&I Mull	73	74 G ↓	
No of Complaints ref Waste Collection - OL&I Lorn		5 ↑	16
No of Complaints ref Waste Collection - OL&I Mull		2 ↑	
Economy	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
CC1 Affordable social sector new builds - OL&I	37	37 G ↑	51
% of Pre-App Enquiries Processed in 20 working days in OL&I	75.0 %	84.2 % G ↓	84.3 %
All Local Planning Apps: Ave no of Weeks to Determine - OL&I	12.0 Wks	10.2 Wks G ↑	10.5 Wks
Householder Planning Apps: Ave no of Weeks to Determine - OL&I	8.0 Wks	6.4 Wks G ↓	7.6 Wks
Children & Families	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
CA12 OL&I - Total No LAAC		20 ↑	116
CA17 OL&I - No of External LAAC		0 →	8
CA25 OL&I - % Reviews of LAAC Convened within Timescales	85 %		
CP16 OL&I % of Children on CPR with a completed CP plan	100 %	70 % R ↓	88 %
CABD53 OL&I - Open Cases - children with disability		29 ↓	124
CP5 OL&I - No Children on CPR		10 ↑	34
Roads & Street Lighting	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
% road area resurfaced/reconstructed - OL&I	FY 15/16 7.00 %	0.61 % R ↓	0.38 %
% road area surface treated - OL&I	FY 15/16 2.04 %	2.57 % G ↓	6.09 %
% Cat 1 road defects repaired timeously - OL&I	90 %		91.9 %
Street lighting - % OL&I faults repaired within 7 days	88 %	91 % G ↓	88 %

Adult Care				<i>Target</i>	<i>OL&I</i>	<i>Council</i>
OL&I - No of LD Cases					87 ↑	372
OL&I - Number of SM Clients					123 ↓	474
OL&I - Total no of MH Clients					57 ↑	277
Colonsay - % of Older People receiving Care in the Community - In Year				80.0 %		
Mull & Iona - % of Older People receiving Care in the Community - In Year				80.0 %		
Oban - % of Older People receiving Care in the Community - In Year				80.0 %		
Tiree & Coll - % of Older People receiving Care in the Community - In Year				80.0 %		
Education				<i>Target</i>	<i>OL&I</i>	<i>Council</i>
HMIE positive School Evaluations - OL&I Sec				0 %	0 % 🟩 ➡	0 %
% positive destinations	Oban High	ACY 14/15		95.4 %	↑	
% positive destinations	Tiree High	ACY 14/15		100.0 %	➡	92.7 %
% positive destinations	Tobermory High	ACY 14/15		100.0 %	↑	
School % unauthorised absence				Oban High	2.5 %	↑
School % unauthorised absence				Tiree High	15.6 %	↑
School % unauthorised absence				Tobermory High	0.8 %	↓
National 4 % pass rate				Oban High	ACY 15/16	93.03 %
National 4 % pass rate				Tiree High	ACY 15/16	100.00 %
National 4 % pass rate				Tobermory High	ACY 15/16	100.00 %
National 5 % pass rate				Oban High	ACY 15/16	70.82 %
National 5 % pass rate				Tiree High	ACY 15/16	100.00 %
National 5 % pass rate				Tobermory High	ACY 15/16	86.52 %
New Higher % pass rate				Oban High	ACY 15/16	77.24 %
New Higher % pass rate				Tiree High	ACY 15/16	78.57 %
New Higher % pass rate				Tobermory High	ACY 15/16	87.91 %

Success Measure	Target FQ2 16/17	Actual FQ2 16/17	Traffic Light	Trend	Comments
CP16 OL&I % of Children on CPR with a completed CP plan	100%	70%	Red	Descending	No commentary in Pyramid
Car Parking income to date - OL&I	£290,269	£345,794	Green	Ascending	Oban's car parking income is performing consistently above expectation. The popularity of RET (Road equivalent tariff) which has seen the reduction in ferry fares, has increased ferry traffic and vehicles visiting the town. This may have had a knock on effect on car parking income.